

TRAC

MEETING MINUTES

DES MOINES AREA REGIONAL TRANSIT AUTHORITY TRANSIT RIDERS ADVISORY COMMITTEE MAY 1, 2024 – NOON Hybrid Meeting

[The above TRAC Meeting was hybrid – in person at DART Central Station and virtual via Zoom. The Committee determined that it is convenient to offer this option to members of the Committee, staff and members of the public to accommodate for concerns related to the Covid-19 pandemic.]

TRAC Members Present:

Todd Kilzer, Kaylynn Strain, Laurie Jones, David Campbell, James Hanold, Brandon Paulsen, Lee Jasinski, Jeremy Guenther, MaryAnn Ryan, Justin Bates (V), Matthew Shankles

TRAC Members Absent:

DART Staff Present:

Catlin Curry, Jan Keeling, Sarah Welch, Erin Hockman, Luis Montoya, Brandon Anderson

ROLL CALL AND ESTABLISHMENT OF QUORUM

The meeting was called to order by Brandon Paulsen at 12:01 p.m.

Roll call was taken, and a quorum was met.

A. APPROVAL OF MEETING MINUTES

March 27, 2024 minutes were approved.

The motion was approved by Kaylynn Strain and seconded by James Hanold.

B. PUBLIC COMMENT

Heather Armstrong: Thanked the operators for keeping passengers safe during recent weather events.

Garland Armstrong: Kudos to DART on receiving the funding needed for the year.

C. DISCUSSION ITEMS

1. FY25 Budget & Service Planning (Erin)

Erin updated the committee on recent developments in funding for the FY25 Status Quo Budget and Service Plan and how DART will proceed.

July 1: Eliminate free Wi-Fi

Reduce Customer Service Hours

DOD Fare increase.

Still evaluating:

Passing Credit card fees on to customers

Trip Planner & Next Bus (no changes until November 2024)

2. DART on Demand Fare changes (Sarah)

Sarah led a discussion on proposed DART on Demand Fare changes. DART will hold a Public Input meeting in Ankeny and will be sharing information on the website.

3. Paratransit Overflow Taxi Contract (Luis)

Luis informed the committee of changes to the paratransit overflow taxi contract and how it will impact riders.

D. OTHER BUSINESS

1. Heavy & Light Duty Bus Purchase (Luis)

Luis presented his proposal for an upcoming purchase of Light and Heavy-duty buses.

E. TRAC MEMBER COMMUNICATIONS

F. FUTURE AGENDA ITEMS

1. Facility Update
2. Safety Plan

G. UPCOMING MEETINGS

1. DART Commission – Noon, Tuesday, May 7, 2024 – Zoom / DCS
2. TRAC – Noon, Wednesday, May 29, 2024 – Zoom / DCS

H. ADJOURN

Catlin adjourned the meeting at 1:05pm.

It was moved by Kaylynn Strain and seconded Lee Jasinski.

The motion carried unanimously.